



Land Use Consultants' Quality Statement

Land Use Consultants' (LUC's) Quality Management System (QMS) was registered to ISO 9001: 2008 standard in March 2011 (BSI Registration Number FS 566056).

LUC's Project Management System (PMS) is central to the QMS. We recognise that continuous review and improvement of the PMS and other related systems, is key to the consistent, timely and quality delivery of projects for our clients.

LUC is committed to the following objectives in line with our corporate plan:

- To improve business efficiency through the quality management approach and consolidate our position as a leading provider of environmental planning, design and management solutions
- To present a practical business-oriented approach to meet client, statutory and regulatory requirements
- To deliver continuous improvement through improved project management system across all business units
- To further develop and improve our staff, continuing education and investment and ongoing responsiveness to client feedback
- To monitor LUC contractors' Quality Management credentials and performance through communication of this Quality Statement and conducting project closure/handover meetings with clients and contractors on project completion

A handwritten signature in black ink, appearing to read 'A. Smith'.

Signed on behalf of the LUC Board

Date: 23 March 2011

Review Date: March 2012

